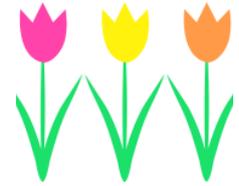




Longford Street Medical Centre Newsletter— Spring 2024



Your GPs are:

Dr M Parashchak

Dr F Azad

Dr B Patel

Dr C Jude

Dr C Badescu

Dr S Liew

Dr Y Perevozchikov

GP Clinic times vary throughout the day.

The surgery is closed at 1pm on the 2nd Thursday of every month for staff training.

Opening Times

Monday 8:00am - 6:30pm

Tuesday 8:00am – 6:30pm

Wednesday 8:00 - 6:30pm

Thursday 8:00am—6:30pm

Friday 8:00am—6:30pm

Spring 2024 News!

Easter Opening Hours:

Friday 29th March 2024	Closed	
Saturday 30th March 2024	Closed	
Sunday 31st March 2024	Closed	
Monday 1st April 2024	Closed	
Tuesday 2nd April	Open as usual	8:00am - 6:30pm



Bank Holiday Mondays in May, (6th & 27th) the surgery will be closed.

patches
Contact Your GP Online



From March 2024, the way we deal with your non-urgent queries has changed. If you have a non-urgent medical query, a Fit Note request, holiday vaccinations query or medication query, please use our online consultation system PATCHS to contact us.

You can register in just under a minute with just a few simple steps by visiting our website www.longfordstreetmedicalcentre.co.uk or scan the QR code above.

Patients who find it difficult to use PATCHS can call the surgery on 01706 621417 between 2pm - 6pm Monday to Friday. We will not be able to deal with telephone queries outside of these times.

Staff News:

We would like to welcome Tilly, our new Administrator to the team!

Congratulations to our Administrator Milly who has successfully completed her Phlebotomy training and is now holding her own clinics. Well done Milly!!

NEW PHARMACY FIRST SERVICES

NHS

AVAILABLE WITHOUT PRESCRIPTION

- sinusitis
- sore throat
- earache
- infected insect bite
- impetigo
- shingles
- uncomplicated urinary tract infections in women



Why does the receptionist need to ask what is wrong with me?

- A receptionist connects the patient with the most appropriate service for their needs
- It may be more appropriate to see a different clinician
- The GPs have asked reception staff to ask certain questions when booking to help the smooth running of our clinics.
- It is important to ensure you see the most appropriate clinician.

This can help us save a GP appointment for you when you really need it.

Thank you for your understanding.

COVID-19 SPRING BOOSTERS 2024

From mid-April 2024, we will be offering a spring booster to patients who fall into the eligible categories as set out by the Joint Committee on Vaccination and Immunisations (JCVI). We will be prioritising patients who live in care/nursing homes and then our patients over 75 years of age and individuals aged 6 months and over who are immunosuppressed. No other patient cohorts are eligible at this time.

We will be contacting all eligible patients. There is no need for you to contact the surgery.



UK Health Security Agency

NHS

think measles

It's not just a kids' problem

Teenagers, young adults and anyone who has missed their MMR vaccination can get measles.

Symptoms such as:

- high fever
- rash – sometimes starting around the ears
- sore red eyes
- cough
- aching and feeling unwell

Remember, if it could be measles – they need to be in an area where they cannot pass the infection to vulnerable patients such as the immunocompromised and pregnant women.

For more information go to www.nhs.uk/vaccinations

immunisation
Helping to protect everyone, at every age

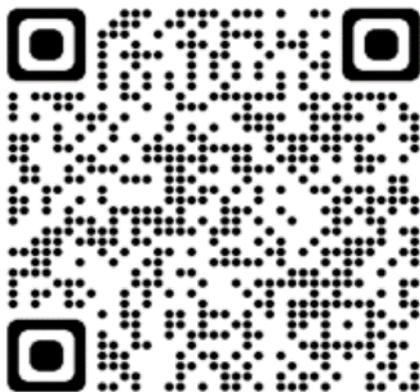
DNA – DID NOT ATTEND

1st Jan - 31st Mar 2024

314 patients failed to attend their Appointments = 52.3hrs

If you are unable to attend always cancel your appointment:

- Call us on 01706 621417
- Email us on: gmicb-hmr.longfordadmin@nhs.net
- Text back to your reminder message
- Visit the practice in person



Prescription Requests:

You can request your prescription a number of ways.

- Via the NHS App, (please scan the QR Code opposite)
- By email to gmicb-hmr.longfordscripts@nhs.net
- Drop off at the post box in the entrance or in person at reception.
- PLEASE NOTE THAT YOUR PRESCRIPTION REQUEST TAKES UP TO 2 WORKING DAYS TO PROCESS FROM THE DATE OF RECEIPT.

Patient Participation Group

Are you interested in joining our Patient Participation Group? We would like to be able to contact you occasionally because we are interested in hearing your views about the surgery, how well we are doing and how we may be able to improve the services we offer you. We can only do this with your help.

All communication will be kept to a minimum and will only take a few moments of your time.

If you would like more information or would like to join up, please take a leaflet from Reception or information is available on our website—

www.longfordstreetmedicalcentre.co.uk

Thank you for your support in helping us improve the service we provide to you.

All personal information received will be handled in the strictest of confidence and in accordance with the Data Protection Act 2018

Email us at gmicb-hmr.longfordadmin@nhs.net or visit www.longfordstreetmedicalcentre.co.uk

