



Longford Street Medical Centre Newsletter Autumn/Winter 2024

Your GPs are:

Dr M Parashchak

Dr F Azad

Dr B Patel

Dr C Jude

Dr C Badescu

Dr A Khan

Dr Y Perevozchikov

GP Clinic times vary throughout the day.

The surgery is closed at 1pm on the 2nd Thursday of every month for staff training.

Opening Times

Monday 8:00am - 6:30pm

Tuesday 8:00am - 6:30pm

Wednesday 8:00 - 6:30pm

Thursday 8:00am—6:30pm

Friday 8:00am—6:30pm

Christmas 2024

Christmas Opening Hours:

Christmas Day	Closed
Boxing Day	Closed
Friday 27th December	Open
Saturday 28th December	Closed
Sunday 29th December	Closed
Monday 30th December	Open
Tuesday 31st December	Open
Wednesday 1st January 2025	Closed
Thursday 2nd January 2025	Open



patches
Contact Your GP Online



PATCHS has been a great success. If you have a non-urgent medical query, a Fit Note request, holiday vaccinations query or medication query, please use our online consultation system PATCHS to contact us.

You can register in just under a minute with just a few simple steps by visiting our website www.longfordstreetmedicalcentre.co.uk or scan the QR code above.

Patients who find it difficult to use PATCHS can call the surgery on 01706 621417 between 2pm - 6pm Monday to Friday. We will not be able to deal with telephone queries outside of these times.

Staff News:

We would like to welcome Sue, our new Administrator to the team.

We would also like to welcome to Longford Street our new Trainee GPs Dr Dansu, Dr Dashnyam, Dr Haq and Dr Singh .

NEW PHARMACY FIRST SERVICES

NHS

AVAILABLE WITHOUT PRESCRIPTION

- sinusitis
- sore throat
- earache
- infected insect bite
- impetigo
- shingles
- uncomplicated urinary tract infections in women



Why does the receptionist need to ask what is wrong with me?

- A receptionist connects the patient with the most appropriate service for their needs
- It may be more appropriate to see a different clinician
- The GPs have asked reception staff to ask certain questions when booking to help the smooth running of our clinics.
- It is important to ensure you see the most appropriate clinician.

This can help us save a GP appointment for you when you really need it.

Thank you for your understanding.

RSV Vaccines 2024

Who should have the RSV vaccination?

Everyone turning 75 years old on or after the 1 September 2024 will be offered a single dose of RSV vaccine. This is because older adults are more at risk of serious complications from RSV. You can still get the vaccine up to the day before you turn 80.

For the first year of the programme, the vaccine will also be offered to those who are already aged 75 to 79 years on 1 September 2024 as part of a catch up programme.

We will be contacting all eligible patients. There is no need for you to contact the surgery.

For more information visit [Your guide to the RSV vaccine for older adults - GOV.UK](https://www.gov.uk/government/guidance/your-guide-to-the-rsv-vaccine-for-older-adults) (www.gov.uk)

UK Health Security Agency

NHS

Your guide to the RSV vaccine for older adults

How to protect yourself by having the Respiratory Syncytial Virus (RSV) vaccine



Information on the free RSV vaccine for people who:

- turn 75 years of age on or after 1 September 2024
- are already aged 75 to 79 years old on 1 September 2024

UK Health Security Agency

think measles
It's not just a kids' problem

Teenagers, young adults and anyone who has missed their MMR vaccination can get measles.

Symptoms such as:

- high fever
- rash – sometimes starting around the ears
- sore red eyes
- cough
- aching and feeling unwell

Remember, if it could be measles – they need to be in an area where they cannot pass the infection to vulnerable patients such as the immunocompromised and pregnant women.

For more information go to www.nhs.uk/vaccinations

immunisation
Helping to protect everyone, at every age

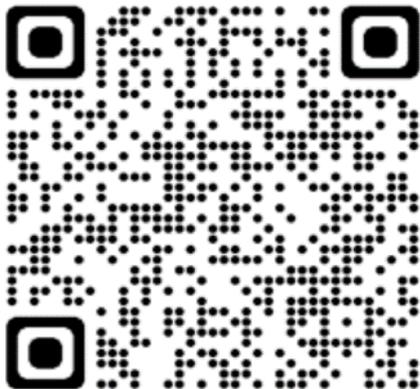
DNA – DID NOT ATTEND

1st April - 31st August 2024

435 patients failed to attend their
Appointments = 72.5hrs

If you are unable to attend always cancel
your appointment:

- Call us on 01706 621417
- Email us on:
gmicb-hmr.longfordadmin@nhs.net
- Text back to your reminder message
- Visit the practice in person



Prescription Requests:

You can request your prescription a number of ways.

- Via the NHS App, (please scan the QR Code opposite)
- By email to gmicb-hmr.longfordscripts@nhs.net
- Drop off at the post box in the entrance or in person at reception.
- PLEASE NOTE THAT YOUR PRESCRIPTION REQUEST TAKES UP TO 2 WORKING DAYS TO PROCESS FROM THE DATE OF RECEIPT.

Patient Participation Group



Are you interested in joining our Patient Participation Group? We would like to be able to contact you occasionally because we are interested in hearing your views about the surgery, how well we are doing and how we may be able to improve the services we offer you. We can only do this with your help.

All communication will be kept to a minimum and will only take a few moments of your time.

If you would like more information or would like to join up, please take a leaflet from Reception or information is available on our website—

www.longfordstreetmedicalcentre.co.uk

Thank you for your support in helping us improve the service we provide to you.

All personal information received will be handled in the strictest of confidence and in accordance with the Data Protection Act 2018

Email us at gmicb-hmr.longfordadmin@nhs.net or visit www.longfordstreetmedicalcentre.co.uk